



# Practical Guide for Ukrainian Refugees Entering Slovakia



## HOW TO ENTER SLOVAKIA

Information in English and Ukrainian can be found here:

- <https://ua.gov.sk/sk.html?csrt=8476886792055499191>
- The Ministry of Interior has set up infolines for Ukrainian-speaking people. The lines are also available from Ukraine and serve to inform Ukrainian citizens in need: +421 513 816 111; +421 259 765 111
- <https://www.minv.sk/?tlacove-spravy&sprava=ministerstvo-vnutra-zriadilo-info-linky-pre-ukrajinsky-hovoriace-osoby>

## TRANSPORTATION FROM BORDERS

The transportation from borders is coordinated by the police or NGOs. In Slovakia train travels are free for Ukrainians, single seat costs (1 Eur) needs to be covered. Also bus services are free for Ukrainians in Bratislava.

## FIND THE ACCOMMODATION



Government website about the accommodation :

- <https://pomocpreukrajinu.sk/>

Civil society initiative about accommodation:

- <https://www.helpukraine.sk/ua/helpukraine-%d1%83%d0%ba%d1%80%d0%b0%d1%97%d0%bd%d1%81%d1%8c%d0%ba%d0%b0/>

## HEALTH INSURANCE



Health care will be provided to citizens affected by the war in Ukraine on the basis of their status: if Slovakia is a transit country, you must pay in full for all health care provided; if you obtain temporary refuge status, you will be entitled to urgent medical care.

If you are tested **positive for COVID-19**, you will receive all necessary examinations and care. If you do not have insurance, the payment will be made from the state budget. More information can be found here:

- <https://ua.gov.sk/sk.html?csrt=8476886792055499191>
- <https://www.mic.iom.sk/en/news/758-info-ukraine.html>

## FOOD AND CLOTHES

Information on where Ukrainians can receive food and clothes can be found here:

- <https://www.helpukraine.sk/ua/helpukraine-%d1%83%d0%ba%d1%80%d0%b0%d1%97%d0%bd%d1%81%d1%8c%d0%ba%d0%b0/>



## HARM REDUCTION SERVICES



- [www.ozodyseus.sk](http://www.ozodyseus.sk) (operates in Bratislava)
- <http://primaoz.sk/> (operates in Bratislava)
- <https://www.zdruzeniestorm.sk/> (operates in Nitra, Sered', Trnava)

## PSYCHOLOGICAL SUPPORT

- <https://www.helpukraine.sk/ua/helpukraine-%d1%83%d0%ba%d1%80%d0%b0%d1%97%d0%bd%d1%81%d1%8c%d0%ba%d0%b0/>



## OPIOID SUBSTITUTION TREATMENT

In Slovakia Methadone is available as OST medication.

After receiving refugee status, please contact **Odyseus** ([www.ozodyseus.sk](http://www.ozodyseus.sk); [jasekova@ozodyseus.sk](mailto:jasekova@ozodyseus.sk) , +421908 50 30 20, +421908 786 706) for help to get in touch with OST providers. Please note that HOTSPOTS with medical personnel are operating on borders, where your needs for specific health treatments can be registered and further information given.

OST for people with temporary refugee status is provided mainly in Bratislava, Banská Bystrica and Košice. Few psychiatrics are prescribing OST in various cities at following addresses:

- Cesta k nemocnici č. 55, 974 01 Banská Bystrica
- Hraničná 2, P.O.BOX 51, 827 99 Bratislava
- Skladná 2, 041 90 Košice

## ANTIRETROVIRAL THERAPY

After receiving refugee status, please contact **Odyseus** ([www.ozodyseus.sk](http://www.ozodyseus.sk); [jasekova@ozodyseus.sk](mailto:jasekova@ozodyseus.sk) , +421908 50 30 20 , +421908 786 706 ) for the help to get in touch with ART providers. Please note that HOTSPOTS with medical personnel are operating on borders, where your needs for specific health treatments can be registered and further information given.

Treatment is provided in clinics for infectious diseases in Bratislava, Nitra, Banská Bystrica, Martin and Košice.



## ADDITIONAL INFORMATION

Website with all the info for people from Ukraine fleeing to Slovakia:

- <https://www.ukraineslovakia.sk/>

The Ministry of Interior has set up info lines which are also available from Ukraine: +421 513 816 111; +421 259 765 111

- <https://www.minv.sk/?tlacove-spravy&sprava=ministerstvo-vnutra-zriadilo-info-linky-pre-ukrajinsky-hovoriace-osoby>

